

# Making It Work...

## Taking the Frustration Out of Course Reserves

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# Aren't Reserves just closed stacks?

- Reserves are more than just books and articles
- Electronic management system and reserves processing



# Why bother with reserves at all?

**Copyright responsibility!!!**

• Mary Livermore  
Library Reserves  
Copyright Policy

Image from <http://resnet.ucsc.edu/besmart/filesharing/filesharing.jpg>



# What about BlackBoard?

Ares + Blackboard =



Image from

<http://www.intuition.org/NewLogo.JPG>



# Why switch systems?

- Request management added
- Cloning classes
- Faculty control over reserves improved
- Student access easier
- System provides better communication between library departments
- Better statistics



# What are the benefits to faculty of request management?

- Improved tracking of submitted requests
- Improved communication with faculty regarding reserve requests
- Ability for multiple staff persons to work on requests
- No lost paperwork!



# Increased Faculty Control of Reserves

- Control visibility dates of reserve materials
- Submit reserve items for upcoming semesters in advance
- See which reserve items students have accessed and by how many students
- Delegate reserve submissions to proxy users
- Student view



# Cloning Classes

- All items or selected items
- No more filling out reserve forms for the same material semester after semester!







# Student Access

- Students control own access
- Students access all classes from one main menu
- Hot links



# What do other library departments have to do with it?

- Document Delivery – short-term solution
- Acquisitions/Collection Development – long-term solution



# Course Reserve Statistics?



- To improve library services
- For accreditation – e.g. upcoming SACS

Image from

<http://customersrock.files.wordpress.com/2007/03/customer-service.jpg>



# Questions?

- Q&A - What do you still want to know about library course reserves?
- Send questions anytime to [reserves@uncp.edu](mailto:reserves@uncp.edu) or call ext. 6516.



# Need more copyright information?

- If you have any lingering copyright questions, please attend the March 31<sup>st</sup> copyright presentation sponsored by the Teaching and Learning Center.



# Thank you!



## Have a nice day!!!

Image from

[http://robinlee.typepad.com/i\\_was\\_just\\_thinking\\_images/2007/11/16/oneinami\\_3.jpg](http://robinlee.typepad.com/i_was_just_thinking_images/2007/11/16/oneinami_3.jpg)

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