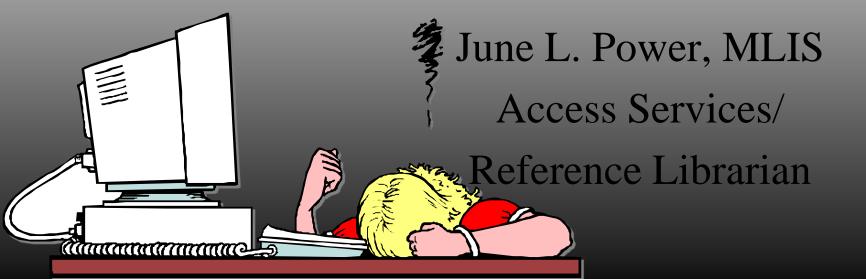
## Making It Work... Taking the Frustration Out of Course Reserves



#### Aren't Reserves just closed stacks?

• Reserves are more than just books and articles

 Electronic management system and reserves processing



## Why bother with reserves at all?

#### **Copyright responsibility!!!**

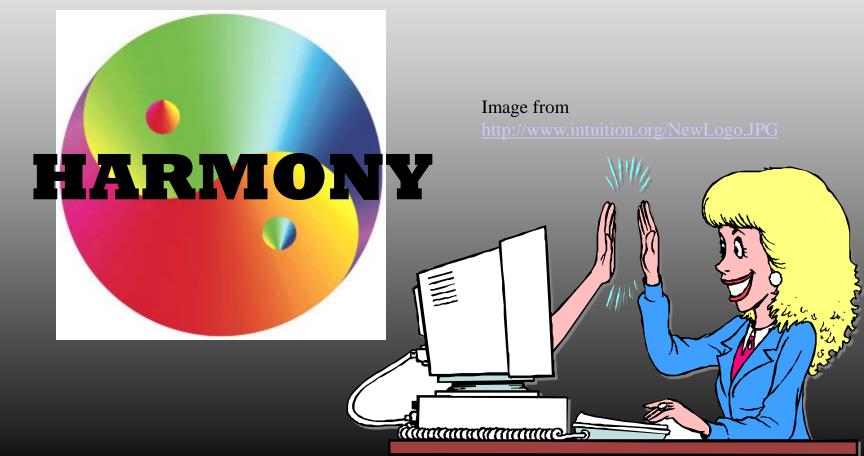
•<u>Mary Livermore</u> <u>Library Reserves</u> <u>Copyright Policy</u>

Image from <u>http://resnet.ucsc.edu/besmart/</u> <u>filesharing/filesharing.jpg</u>



#### What about BlackBoard?

#### Ares + Blackboard =



## Why switch systems?

- Request management added
- Cloning classes
- Faculty control over reserves improved
- Student access easier
- System provides better communication between library departments
- Better statistics



# What are the benefits to faculty of request management?

- Improved tracking of submitted requests
- Improved communication with faculty regarding reserve requests
- Ability for multiple staff persons to work on requests
- No lost paperwork!

### Increased Faculty Control of Reserves

- Control visibility dates of reserve materials
- Submit reserve items for upcoming semesters in advance
- See which reserve items students have accessed and by how many students
- Delegate reserve submissions to proxy users
- Student view



## **Cloning Classes**

- All items or selected items
- No more filling out reserve forms for the same material semester after semester!



### Student Access

- Students control own access
- Students access all classes from one main menu
- Hot links



## What do other library departments have to do with it?

- Document Delivery short-term solution
- Acquisitions/Collection Development long-term solution



#### **Course Reserve Statistics?**

aanaaaaaaaaaa



•To improve library services

•For accreditation – e.g. upcoming SACS

Image from http://customersrock.files.wordpress.com/20 07/03/customer-service.jpg///

## Questions?

- Q&A What do you still want to know about library course reserves?
- Send questions anytime to <u>reserves@uncp.edu</u> or call ext. 6516.

#### Need more copyright information?

If you have any lingering copyright questions, please attend the March 31<sup>st</sup> copyright presentation sponsored by the Teaching and Learning Center.



## Thank you!



Have a nice day!!!

Image from http://robinlee.typepad.com/i was just thinking /

images/2007/11/16/oneinami\_3.jpg

You can reach me at: june.power@uncp.edu or 910.521.6369